

# **The Patient Experience - How Doctors & Dentists Increase Patient Referrals & Revenue Applying These Four Lessons From Walt Disney To Health Care [Kindle Edition] By Travis Frederickson; Travis A. Frederickson**

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**how hospitals can maximize the patient experience** - Patient-centered care has one ultimate goal: healing the patient. But in healthcare today, the patient experience is also a top priority. The 2012 HealthLeaders Media

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**hospital employees: you are the patient experience** - by Jason A. Wolf. Yes, I mean you! In fact, I believe that to ensure the greatest quality, service and care, each and every one of us must "be" the patient experience.

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